

While you wait for us to get started, here's a few housekeeping notes:

- This webinar is being recorded and will be available on our website after the session.
- You will receive a link to the recording/deck via email after the session.
- Please type your questions into the Q&A box; we will do our best to answer as many as we can electronically, but any we cannot answer will be responded to via email post-webinar.
- Not sure who to contact for additional questions? Email <u>partnerinfo@thebrandusa.com</u> to be connected to the right party!
- Thank you for being here, the webinar will begin shortly!

Welcome!



The German Market

Brand USA Partner Webinar

AGENDA

- Housekeeping
- A Germany Research Update, with Chelsea Benitez
- A Brand USA Germany Consumer Update, with Clemen Hernandez
- A Brand USA Germany Trade Update, with Amanda Davis
- Brand USA Program Opportunities in Germany, with Julie Paulson



AGENDA

- Global Outbound & USA Inbound Travel and Spend
- Air Capacity
- Consumer Sentiment

Germany: Global Outbound Travel

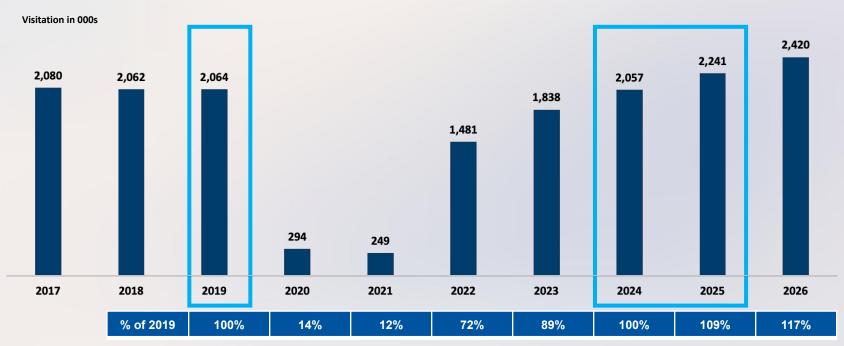
Total outbound travel from Germany is expected to surpass pre-pandemic levels in 2024





Germany: USA Inbound Travel

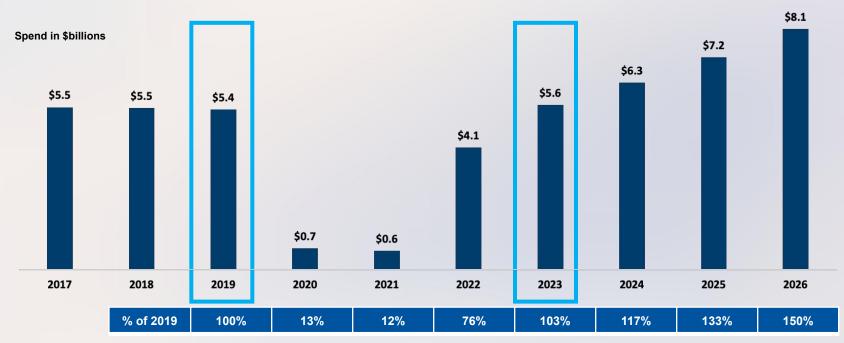
Total travel from Germany to the USA is expected to reach pre-pandemic levels in 2024





Germany: USA Inbound Travel Spend

2023 Average Spend per Visitor = **\$3,025**

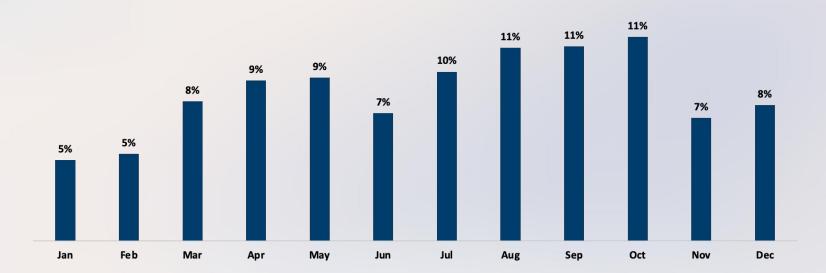




Germany: USA Inbound Travel - Seasonality

2023 Top Arrival Months = **August, September, October**

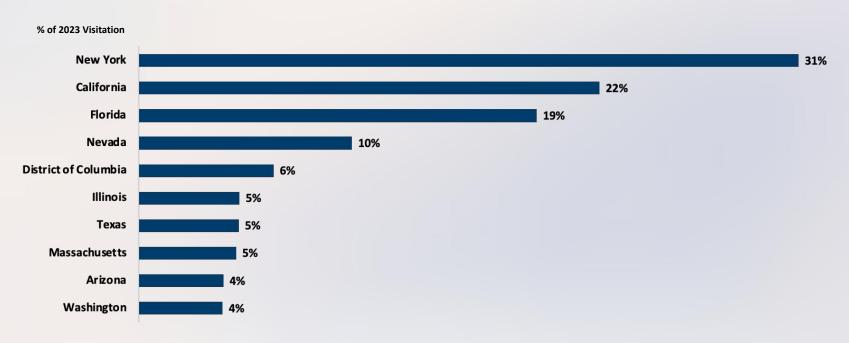
% of 2023 Visitation





Germany: USA Inbound Travel – Top 10 States

Travelers from Germany visited **1.5** different states on average



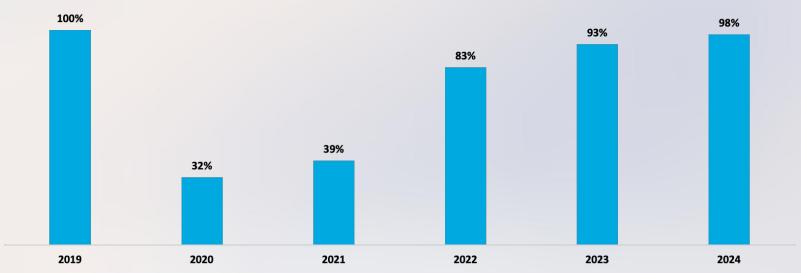


Source: NTTO & Tourism Economics, March 2024

Germany: Operating Air Capacity

Air capacity from Germany to the USA in 2024 is expected to reach 98% of 2019 levels

USA Inbound Operating Air Capacity from Germany % of 2019



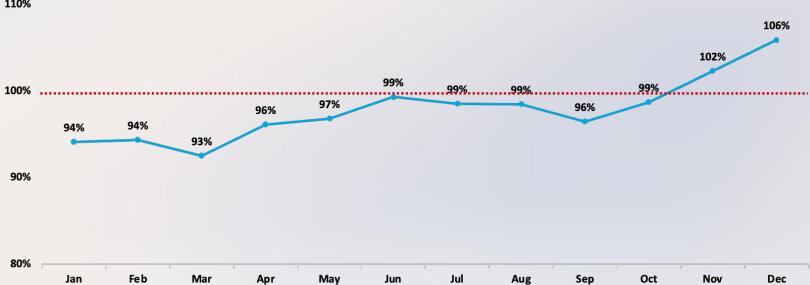


Source: Sabre, March 2024

Germany: 2024 Operating Air Capacity

USA Inbound Operating Air Capacity from Germany % of 2019

110%



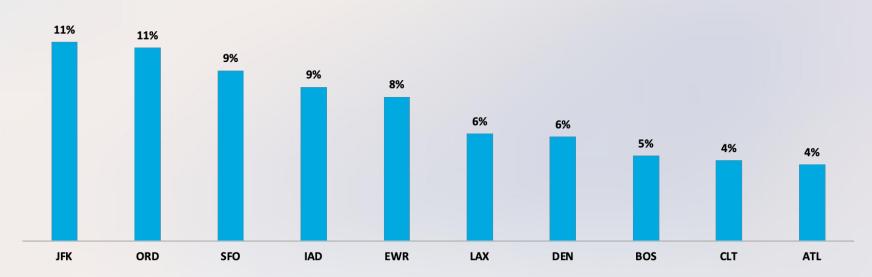


Source: Source: Sabre, March 2024

Germany: 2024 Operating Air Capacity – Top 10 Arrival Airports

2024 Top Arrival Airports = **JFK, ORD, SFO**

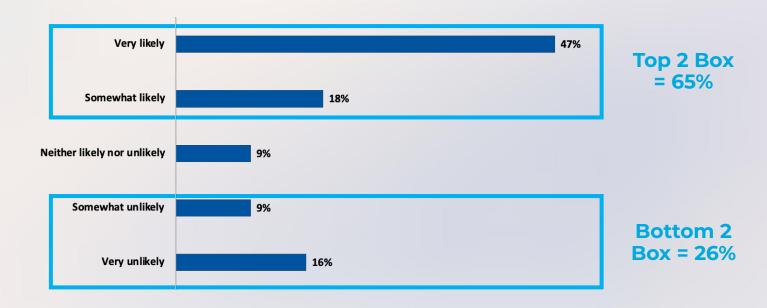
% of 2024 Seat Capacity





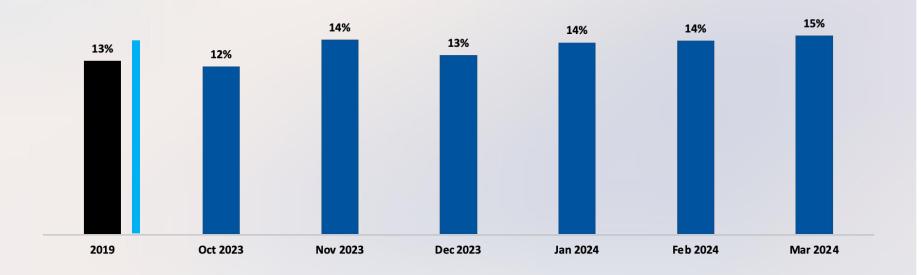
Source: Sabre, March 2024

Germany: Likelihood to Take an International Trip in the Next 12 Months





Germany: Likelihood to Travel to the USA in the Next 12 Months – Rolling 6M





Question: In the NEXT 12 MONTHS, what country or countries will you visit on your international trip(s)? Please select all that apply. Base: German respondents very or somewhat likely to take an international holiday in the next 12 months Source: Brand USA/Big Village, Quarterly Custom Study, March 2024

Germany: Reasons for Not Traveling to the USA in the Next 12 Months

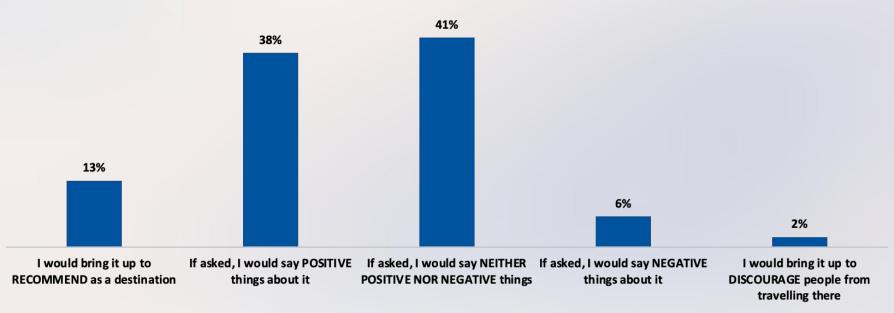




Question: Why is the United States not a likely leisure trip destination for you in the next 12 months?

Base: German respondents very/somewhat likely to take an international holiday in the next 12 months but it won't be to the U.S., N=559 Source: Brand USA/Big Village, Quarterly Custom Study, March 2024

Germany: Attitude Towards the USA



Question: If a friend or relative were discussing a future holiday destination with you, which statement would BEST DESCRIBE YOUR ATTITUDE TOWARDS THE UNITED STATES?

Base: Total respondents from Germany, N=1,004

Source: Brand USA/Big Village, Quarterly Custom Study, March 2024



Germany: The USA as a Holiday Destination





Question: When thinking about the United States, please select which characteristics, if any, describe it as a holiday destination. Base: Total respondents from Germany, N=1,004 Source: Brand USA/Big Village, Quarterly Custom Study, March 2024



Market Objective

- Disperse travelers to multiple destinations across the US
- Improve perception of U.S.



Traveler Journey

Inspire with a Variety of Distinctive Possibilities

Showcase the freedom and transformative, distinctive experiences only the USA can offer travelers.

Educate with Targeted & Individualized Experiences

Create confidence by connecting travelers with destinations and experiences so they can personalize their USA trip based on what they love.



Simplify Planning

Help travelers make the most of their visit by sharing valuable resources to aid in their active decision-making process.

Convert Travelers with Urgency & Seamless Integrations

Drive urgency to book now through our partners.



Timing In Market

		FY24 Flighting by Campaign											
		0	Ν	D	J	F	М	А	М	J	J	Α	S
Germany	Dreaming												
	Consideration												
	Planning												
	Booking												



Traveler Journey by Phase

Dreaming

Drive Reach & Top of Mind
Awareness

- YouTube
- American Express
- Conde Nast
- Sojern/Kayak/

Expedia

- •The Trade Desk Programmatic
- Paid Social:
- Meta
- TikTok

Consideration

Increase Familiarity & Consideration Through Content

YouTube

Paid Social:

- Meta
- TikTok
- •Content Collaboration with publishers

Planning

Increase Intent Through
Visitation

Travel Endemic Partners:

- Expedia
- Trip Advisor
- Kayak
- Priceline.com
- Google Search

Booking

Drive Incremental booking to the USA

B2B OTA

Hotel Beds



Content Collaboration with Publishers

We are partnering with trusted brand-voices to tell the Brand USA story to their readers/followers. They will work with us to create scalable, unique ideas through authentic and engaging content.

T-online.de

One of the largest German news outlet reaching 49 million unique users* per month

Assets include:

- Co-branded Native Article
- Social media posts
- Display banners on site
- High impact banners on site

Live: April, May

Bunte.de combines entertainment news, inspiration and current people reaching 13.7 million unique users* per month

Focus.de reaches finance progressive, solution-oriented, cosmopolitan readers 28.59 million unique users* per month

Assets include:

- Interactive brand microsite
- Co-branded articles
- Display co-branded banners
- Social media post





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Quick Poll

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In the GSA market (Germany, Switzerland, Austria), what types of trade programs are you most interested in participating in this coming year? (select all that apply)

- A. Agent training opportunities
- B. Hosting a Fam
- C. Tour operator marketing campaigns
- D. USA Discovery Program
- E. I'd like more information

The Importance of Germany

- A. Second largest source of overseas international visitors to the USA in 2023 with 1.8M visitors.
- B. German, Swiss, Austrian (GSA) markets are very resilient. In spite of economic challenges, travel remains a top priority for consumers and the recovery has been strong.
- C. Germany is the fastest recovering European market, with arrivals to reach the same level as 2019 by end of 2024.
- D. The USA is and has always been one of the top 3 long-haul dream destinations.
- E. Average length of stay is 13.1 days.
- F. Germans have 25-30 days of leave per year.



Air Connectivity

Direct Routes from Germany, Switzerland, Austria

Germany:

• Frankfurt: 29 routes

Munich: 15 routes

• Berlin: 3 routes

• Düsseldorf: 1 route

Switzerland:

• Zurich: 13 routes

Geneva: 3 routes

Austria:

Vienna: 6 routes









Fam Trips:

- Hawaii Fam with trade publication "LuxusInsider" November 14-23, 2023
- RV/Camper Agent Fam, May 31-June 8, 2024
- United Airlines VIP Fam from Germany, July 15-17, 2024
- United Airlines VIP Fam from Switzerland, September 10-12, 2024

Events in Market:

- Thanksgiving, November 2023
- IMEX Frankfurt Brand USA Pavilion, May 2024
- July 4th event, July 2024
- Buyer recruitment/coordination for Travel Week U.K. & Europe





Co-Op Marketing Campaigns with German Trade Partners FY24













January -June 2024



May -November 2023





USA & Kanada individuell

October 2023 -May 2024

Co-Op Marketing Campaigns with Swiss Trade Partners FY24







January -December 2023



KUONI

January -June 2024



knechtreisen der Spezialist für Jassferien

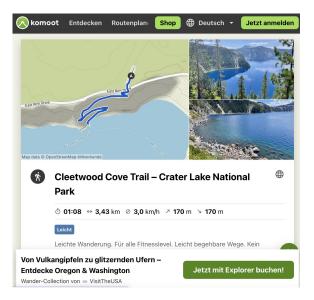
November 2023 -March 2024













Trade Activities in FY24 - Visit USA (co-sponsored by Brand USA)

Visit USA Germany activities:

- Multiple webinars (5)
- Members Assembly (Oct 2024)
- Halloween Event (Oct 2024)
- Summer event in July, 2024
- Bowling event in June, 2024
- Cinema Roadshow in September, 2024

Visit USA Switzerland:

- Island Hopping Event (Jan 30 Feb 1, 2024)
- Agent Roadshow Sept 17-19, 2024

Visit USA Austria:

Agent training event Vienna (Nov 2023)







Trade Activities in FY24 - Trade Partner-led

Germany activities:

- CRD Nordamerika Days, Nov. 10 & 11, 2023
- Lufthansa Roadshow, Oct. 4&5, Oct. 17 and 19 2023
- Dertour Talk & Dine Evenings Germany, March 18-20, 2024

Switzerland activities:

- Knecht Reisen Switzerland Reisewelten event, Nov 2-4, 2023
- Trade event with Edelweiss Airways Switzerland (tbd, fall 2024)









A total of 2,245 travel agents registered 7,497 badges earned in total





Textanzeige

USA-Schulung: mitmachen & mit etwas Glück gewinnen



Du willst mehr über die USA als Reiseland lernen und an tollen Gewinnspielen teilnehmen? Es geht ganz einfach, melde dich für das kostenlose USA Discovery Programm an, absolviere als erstes den Regional Expert Badge und nach und nach weitere Badges. Stay tuned, das ganze Jahr über wird ein Feuerwerk an Gewinnen verlost! **Hier** geht es zur Anmeldung.

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Quick Poll

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Which GSA market(s) is your team currently active in (trade or consumer)?

(select all that apply)

- A. Austria
- B. Germany
- c. Switzerland





FY24 Ströer: Program Overview

Ströer is one of the leading media companies in Germany; offering a strong portfolio of brands for digital content and advertising as well as an extensive out-of-home signage network.

Brand USA has partnered with Ströer to create a program that drives awareness for the US in Germany through engaging digital content and eye-catching digital OOH.

CAMPAIGN KPIS









CAMPAIGN LENGTH: 1 TO 3 MONTHS REPORTING: 45 – 60 DAYS AFTER CAMPAIGN COMPLETION

FY24 Ströer: Key Benefits



Ströer is number one in Germany for out-of-home and digital out-of-home signage. They have over 7,000 digital media signs.



Ströer's digital marketing portfolio reaches 80% of Germans online.



Ströer inspires travel with engaging advertorial or native story content and promotion.



Ströer's Digital
Travel segment is
among the
strongest in
Germany with 10.9
million unique
users per month.



FY24 Ströer: Campaign Options

MEDIA CAMPAIGN 1

PROMOTIONAL ELEMENTS	AD UNIT	AD UNIT DURATION			
	One (1) Native Story - Premium Publisher (Marco Polo, DuMont Reise or Lonely Planet) Integration of a landing page with introductory text and up to 5 topic blocks Content teaser promotion for 1 month, placement on publisher's		17,500		
Online	homepage Paid social media promotion (Facebook & Instagram) supporting the native story.	3 Months	3,000,000		
	Native ads supporting native story Display ads - banner campaign within the Ströer Travel Network		1,000,000		
Digital Out-of-Home	Public Video Infoscreen Digital billboards on underground and suburban train platforms. :10 second video or still in rotation. Public Video Station Screens in high traffic areas of railway stations. :10 second video or still in rotation.	2 Weeks Monday - Friday, Rush Hour 4pm-7pm (Select Frankfurt or	3,700,00		
	Public Video Mall Screens in high traffic areas of malls. :10 second video or still in rotation.	Munich, additional cities are available.)			
		TOTAL ESTIMATED IMPRESSIONS	7,700,000		



FY24 Ströer: Campaign Options

MEDIA CAMPAIGN 2

PROMOTIONAL ELEMENTS	AD UNIT	DURATION	ESTIMATED IMPRESSIONS
Online	One (1) Native Story - Premium Publisher (Marco Polo, DuMont Reise or Lonely Planet) Integration of a landing page with introductory text and up to 5 topic blocks		17,500
	Content teaser promotion for 1 month, placement on publisher's homepage	2 - 3 Months	3,000,000
	Paid social media promotion (Facebook & Instagram) supporting the native story.		
	Native ads supporting native story		
	Display ads - banner campaign within the Ströer Travel Network		782,400
		TOTAL ESTIMATED IMPRESSIONS	3,800,000

Targeting is available by Demographic, Age, Income, and Region for paid social media promotion, native ads and display ads.



FY24 Ströer: Campaign Options

MEDIA CAMPAIGN 3

PROMOTIONAL ELEMENTS	AD UNIT	DURATION	ESTIMATED IMPRESSIONS
Online	One (1) Advertorial - Premium Publisher (Marco Polo, DuMont Reise or Lonely Planet) Integration of article on a MAIRDUMONT brand portal		7,500
	Content teaser placed on the homepage at runtime Paid social media promotion (Facebook & Instagram) supporting the advertorial	1 - 3 Months	1,200,000
	Native Ads supporting Advertorial		F00 000
	Display Ads - campaign within the Ströer Travel Network		500,000
		TOTAL ESTIMATED IMPRESSIONS	1,707,500

Targeting is available by Demographic, Age, Income, and Region for paid social media promotion, native ads and display ads.



FY24 Ströer: Online Promotion Examples

Marco Polo



Native Story Lonely Planet



DumontReise





FY24 Ströer: Out-of-Home Examples









FY24 CANUSA: Program Overview

CANUSA is the largest specialized tour operator in Germany for the U.S. and offers the ability to reach its strong German travel audience to inspire and encourage travel to U.S. destinations through a variety of marketing tactics. CANUSA provides its clients with customizable travel packages and utilizes a travel agent team that works individually with each customer on their unique itinerary.

CANUSA clients look for individual trips featuring cultural highlights, contact with locals, authentic experiences and, above all, actively experiencing nature.

CAMPAIGN KPIS









ENGAGEMENT IMPRESSIONS CLICKS/CTR

INTENT & CONVERSIONS **ROOM NIGHTS & SALES INOUIRIES**

STAGE OF TRIP PLANNING

Lower funnel travel planning resource in Germany



IN-MARKET DATES: ONGOING

COMMITMENT DATE: 10 WEEKS PRIOR TO LAUNCH DATE ASSET COLLECTION DATE: 8 WEEKS PRIOR TO LAUNCH DATE CAMPAIGN LENGTH: 2 – 3 MONTHS

REPORTING: 60 DAYS AFTER CAMPAIGN COMPLETION

FY24 CANUSA: Key Benefits



Largest specialized tour operator in Germany for the US.



CANUSA customer average length of stay in the US is 20+ days



Product creation



95% of CANUSA customers book a complete travel package with flight, rental car/camper or accommodations



FY24 CANUSA: Campaign Options

MEDIA CAMPAIGN 1

PROMOTIONAL ELEMENTS	AD UNIT	DURATION	ESTIMATED IMPRESSIONS	
	3 posts on Facebook		73,000 fans	
Social Media Promotion Premium	3 posts on Instagram	1 month	11,500 followers	
	Facebook (100K) and Pinterest (200k) Ad Promotion		300,000 impressions	
Online Promotion	Scratch Ad and display ads on premium websites	2 months	6,000,000 impressions	
YouTube Ads	30 second advertising video placed as a short clip on relevant YouTube content to target users that searched for CANUSA or visited our website	2 months	6,000,000 impressions	
SEA Promotion	SEA Campaign text ads on Google and Bing	2 months	150,000 impressions	
Email Marketing Premium Exclusive presentation of the destination as only top of the newsletter		1 newsletter	40,000 readers	
		TOTAL ESTIMATED IMPRESSIONS	12,500,000	

CUSTOM CAMPAIGNS ARE ALSO AVAILABLE AND CAN BE DISCUSSED WITH THE PARTNER MARKETING PROGRAMS TEAM



FY24 CANUSA: Campaign Options

MEDIA CAMPAIGN 2

PROMOTIONAL ELEMENTS	AD UNIT	DURATION	ESTIMATED IMPRESSIONS	
	3 posts on Facebook		73,000 fans	
Social Media Promotion	3 posts on Instagram	1 month	11,500 followers	
	Facebook (100K) and Pinterest (200k) Ad Promotion		300,000 impressions	
Online Promotion	Individual recommendation ads, retargeting ads 2 months		6,000,000 impressions	
Instagram Basic	2 posts promoting a travel package and content on canusa.de	1 month	11,500 followers	
mstagram basic	1 individually created reel or story	THIOHEIT		
SEA Promotion	SEA Campaign text ads on Google and Bing	3 months	225,000 impressions	
Email Marketing	One thematic article in weekly CANUSA newsletter	1 newsletter	400,000 readers	
		TOTAL ESTIMATED IMPRESSIONS	7,000,000	



FY24 CANUSA: Campaign Options

MEDIA CAMPAIGN 3

PROMOTIONAL ELEMENTS	AD UNIT	DURATION	ESTIMATED IMPRESSIONS	
	2 posts on Facebook		73,000 fans	
Social Media Promotion	2 posts on Instagram	1 month	11,500 followers	
Social Media Promotion	Facebook (100K) and Pinterest (200k) Ad Promotion	THORUT	300,000 impressions	
	1 individually created reel or story		-	
Online Promotion	Individual recommendation ads, retargeting ads	2 months	6,000,000 impressions	
Email Marketing Premium	Exclusive presentation of the destination as only topic of the newsletter	1 newsletter	40,000 readers	
		TOTAL ESTIMATED IMPRESSIONS	6,400,000	



FY24 CANUSA: Creative Examples

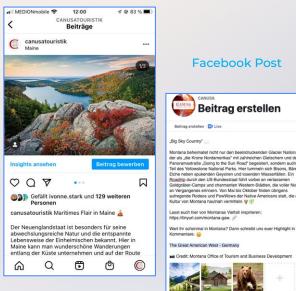
Scratch Ad



YouTube Ad



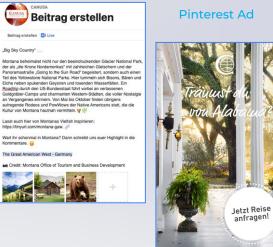
Instagram Post



Facebook Post

Beitrag erstellen

Beitrag erstellen OI Live





Exclusive Newsletter





FY24 TUI: Program Overview

TUI is the largest travel brand in Germany with more than 50 years of experience. TUI has more than 6,000 travel agencies across Germany and owns the most visited holiday site with more than 44 million page views each month.

Brand USA has partnered with TUI to create a program that drives bookings to the US in Germany through engaging digital content and travel agent engagement.

CAMPAIGN KPIS









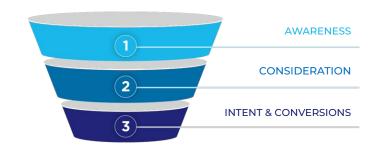
REACH IMPRESSIONS CLICKS/CTR

ENGAGEMENT

INTENT & CONVERSIONS **ROOM NIGHTS &** PAX

STAGE OF TRIP PLANNING

Lower funnel travel planning resource in Germany



IN-MARKET DATES: ONGOING

COMMITMENT DATE: 10 WEEKS PRIOR TO LAUNCH DATE ASSET COLLECTION DATE: 8 WEEKS PRIOR TO LAUNCH DATE CAMPAIGN LENGTH: 1 - 3 MONTHS

REPORTING: 45 - 60 DAYS AFTER CAMPAIGN COMPLETION

FY24 TUI: Key Benefits



TUI has been voted the Reader's Digest "Most Trusted Brand" in the tour operator category for many years.



TUI's main
website, tui.com, is
the most visited
holiday site in
Germany
with approx. 44
million page views
per month,
offering more than
40,000 hotels.



TUI controls the biggest retail network in Germany with over 6,000 travel agencies.



TUI offers unique products for every target group and constantly adapts to new customer needs and lifestyles.



FY24 TUI: Campaign Options

MEDIA CAMPAIGN 1

PROMOTIONAL ELEMENTS	AD UNIT	ESTIMATED IMPRESSIONS/REACH	
B2C Online	Two TUI.com Newsletter Teasers	2 newsletters	2,000,000 subscribers
	Exclusive Landing Page	Evergreen	12,000 page views per year
	One Hero Teaser on TUI.com USA Landing Page	1 week	1,250 page views
	One Content Teaser on TUI.com USA Landing Page	1 week	1,250 page views
B2B Print & Online	One Full Page Advertisement in TUI News (6,000 print copies, 25,000 readers & digital copies available for 60,000 users)		25,000 readers + 60,000 users
B2B Online	One TUI B2B Facebook Post including a Quiz (Includes one prize of 500 Euro TUI Travel Voucher)		8,000 followers
	TOTAL ESTIMATED IMPRESSIONS/REACH		



FY24 TUI: Campaign Options

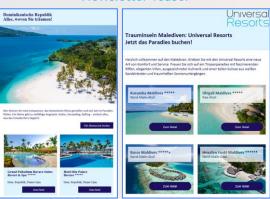
MEDIA CAMPAIGN 2

PROMOTIONAL ELEMENTS	AD UNIT	DURATION	ESTIMATED IMPRESSIONS/REACH	
B2C Online	One TUI.com Newsletter Teaser	1 newsletter	1,000,000 subscribers	
	One Hero Teaser on TUI.com USA Landing Page	1 week	1,250 page views	
	One Content Teaser on TUI.com USA Landing Page	1 week	1,250 page views	
B2B Online	One TUI B2B Facebook Post including a Quiz (includes one prize of 500 Euro TUI Travel Voucher)	1 post	8,000 followers	
BZB Offliffe	One TUI B2B Banner on Search Page	1 week	60,000 users	
	1,070,500			



FY24 TUI: Creative Examples

Newsletter Teaser



Landing Page



TUI News Ad



Facebook Post & Quiz



Content Teaser



Hero Teaser



Search Page Banner





Condor Program

FY24 Condor: Program Overview

Brand USA has partnered with Condor, Germany's most popular leisure airline, to drive visitation to U.S. destinations during the summer.

Brand USA's digital marketing campaign includes placement on Condor's website, social promotion, e-newsletter ads, and a programmatic campaign driving traffic to Condor's website.

CAMPAIGN KPIS









REACH IMPRESSIONS CLICKS/CTR

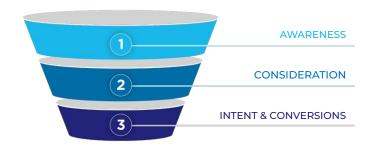
ENGAGEMENT

INTENT & CONVERSIONS **BOOKINGS/PAX** **US Flight Routes:**

MIA SEA ANC SAT SFA LAX PDX BOS PHX MSP JFK LAS

STAGE OF TRIP PLANNING

A lower funnel program that drives direct bookings to the US



IN-MARKET DATES: JANUARY - MARCH 2024

COMMITMENT DATE: OCTOBER 20, 2023

ASSET COLLECTION DATE: NOVEMBER 1, 2023

CAMPAIGN LENGTH: 2 - 3 MONTHS

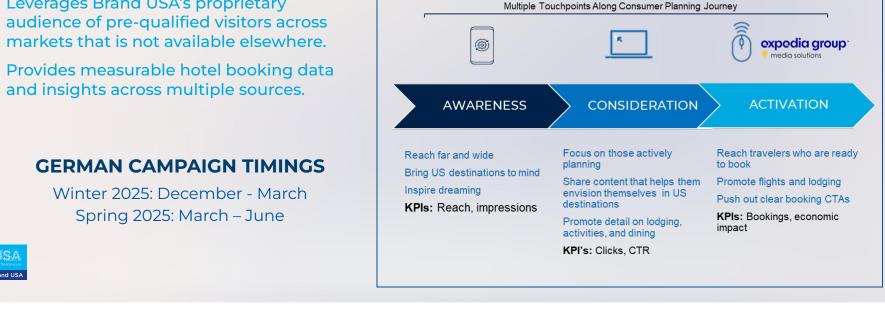
REPORTING: 45 DAYS AFTER CAMPAIGN COMPLETION



Optimized Audience Campaign: Germany Program Overview

Reaches travelers where they are and when they are planning travel via multiple touchpoints.

Leverages Brand USA's proprietary markets that is not available elsewhere.



Brand USA's Proprietary Audience of Hand Raisers

Audience Development & Enrichment



Additional Opportunities Available in Germany

Affinity Partnerships

Global Inspiration Program

Interactive Travel Guide

Programmatic Media





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Quick Poll

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What type of GSA in-market support are you most interested in from Brand USA? (select all that apply)

- A. Trade support
- B. PR support
- c. Social Media campaigns
- D. Awareness/Inspiration level programs
- E. Activation/booking level programs

We hope to see you!

Upcoming Brand USA Activities*

April	May	June	July	August	September**	October
2024	2024	2024	2024	2024	2024	2024
4/12-19: Canada MegaFam	5/3-7: IPW 5/21-23: U.S China Leadership Summit	6/3-7: Canada Connect	7/8-12: Japan Sales Mission 7/15-18: South Korea Sales Mission 7/16-18: Destinations International Annual Convention 7/24: Brand USA Board of Directors Meeting	8/11-13: ESTO	9/25-10/2: UK/Ireland MegaFam	10/21-24: Brand USA Travel Week U.K. & Europe 10/29-11/4: South Korea MegaFam



^{*}Tentative dates (subject to change)

^{**}Stay tuned for more!

